



4400 Leeds Avenue, Suite 130  
 North Charleston, SC 29405  
 Phone: 800.815.3314  
 Fax: 843.722.2866  
 www.tccba.com

**Service Team:**

**Toll Free # 1-800-815-3314 or Local Telephone # 843-722-2115**

*Senior Vice  
 President & Chief  
 Marketing Officer*  
 Phil Ericksen  
 Ext. 235  
[pericksen@tccba.com](mailto:pericksen@tccba.com)  
 Fax 843.722.2866



*Vice President of  
 Operations*  
 Peggy Austin  
 Ext. 222  
[paustin@tccba.com](mailto:paustin@tccba.com)  
 Fax 843.722.2866



*Senior Account  
 Executive*  
 Ashley Marcum  
 Ext. 284  
[amarcum@tccba.com](mailto:amarcum@tccba.com)  
 Fax 843.722.2866



*Marketing Services  
 Representative*  
 Cheryl Canavan  
 Ext. 239  
[ccanavan@tccba.com](mailto:ccanavan@tccba.com)  
 Fax 843.722.2866



*Billing and  
 Eligibility Supervisor*  
 Susie Wittschen  
 Ext. 240  
[swittschen@tccba.com](mailto:swittschen@tccba.com)  
 Fax 803.264.7134



*Claims Supervisor*  
 Karen Pyle  
 Ext. 233  
[kpyle@tccba.com](mailto:kpyle@tccba.com)  
 Fax 803.264.8913



*Accounting  
 Specialist*  
 Heather Rothwell  
 Ext. 244  
[hrothwell@tccba.com](mailto:hrothwell@tccba.com)  
 Fax 843.722.2866



*Stop Loss  
 Administration*  
 Debra Garrett  
 Ext. 234  
[dgarrett@tccba.com](mailto:dgarrett@tccba.com)  
 Fax 803.264.0643



**Member Contact Numbers:**

Pre-Service  
 Authorization  
 (888) 275-7146

Member Contact  
 Numbers  
Local  
 843.722.2115  
Toll Free  
 800.815.3314

Coordination of  
 Benefits (COB)  
 Fax Number  
 803.264.0803

Claim Fax  
 Number  
Members Only  
 803.264.0803